



## **GOVERNANCE PLUS**

**Looking for practical solutions  
to improve quality and  
safeguard standards?  
Want to create a culture  
of quality and continuous  
improvement?  
Want a health check on your  
safety and quality systems?**

GovernancePlus has the technical and practical experience to assist with these areas. Practical workshops can be tailored to suit using proven educational methods to improve learning and understanding in safety, quality, risk management and leadership. Learn skills, obtain processes and tools to take back to your organisation and share with others. Build capacity and capability in the core areas of safety and quality.

### **Our workshops include:**

- Clinical Governance
- Clinical audit processes and tools
- Corporate Governance
- Project management and change management
- The patient journey and patient centred care
- Key Performance Indicators – what are they and how are they used?
- Leadership and Management in Health Care
- Quality Improvement and Risk Management – Integration
- Leadership and Team Building
- Quality Improvement – what is it?
- Patient Centred Care – how to engage consumers in a meaningful way; designing a participation framework

GovernancePlus can also provide assistance with;

- Preparation of licensing applications for new centres
- Preparation for certification as stage 1 of accreditation
- Accreditation – preparation – documentation, presentations, preparing your organisation
- Undertaking a diagnostic health check of your safety and quality systems - our electronic diagnostic tool enables a quick but comprehensive assessment of your clinical and corporate governance systems.

### **Sandy Thomson FAAQHC, MHSM, AFCHSE**

Sandy Thomson has over 20 years of experience in quality and safety in health care in professional positions including manager of acute, community and mental health services, as a surveyor with the Australian Council on Healthcare Standards, National Councilor Australian Healthcare Association, Honorary Member of the West Australian State Safety and Quality Council and as Past President of the Australasian Association for Quality in Health Care.

### **Joan Sheppard Grad Cert QI in Health Care, FAAQHC, RN GAICD**

Joan Sheppard has over 30 years experience in health care in professional positions including Director of Nursing and as a surveyor with the Australian Council on Healthcare Standards. She has carried out strategic and operational reviews and evaluation of organisations and included informing the organisation of major systems redesign to demonstrate a safe organisation.

Both Joan and Sandy have experience in accreditation of day surgery centres.

**[www.governanceplus.com.au](http://www.governanceplus.com.au)**

**or contact us at:**

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